

## Mannatech Ūth™ Advanced Skin Matrix Rejuvenation Crème FAQs

### Usage Questions

**1. Is Ūth Skin Rejuvenation Crème easy to use?**

Yes. Simply cleanse, then apply to clean skin morning and night. Start at the base of the neck and stroke upward covering the entire neck and face area.

**2. Why do I feel a tingling sensation after applying Ūth Skin Rejuvenation Crème?**

This may be caused by sensitivity to the amount of bioactive ingredients in the formulation. Some skin types may be more sensitive than others. If you have sensitive skin, start gradually by using the product every three to four days over a four-week period. Then increase use to every day. If you continue to experience tingling or irritation that lasts more than three days, discontinue use.

**3. I think Ūth Skin Rejuvenation Crème may be drying out my skin. Is it safe to continue using the product?**

If your skin becomes dry, or you feel the product is drying to your skin, we recommend applying our Mannatech LIFT™ Day Moisturizer 5 minutes after applying Ūth Skin Rejuvenation Crème in the morning and applying Mannatech LIFT Night Repair Crème after applying Ūth Skin Rejuvenation Crème in the evening. Also, please keep in mind that the skin becomes drier in cold weather. Another tip is to drink plenty of water, aiming for at least eight 8-ounce glasses per day. If you continue to experience extremely dry skin that lasts more than three days, discontinue use.

**4. Can I apply moisturizer or makeup right after application of Ūth Skin Rejuvenation Crème?**

Yes. For best results, wait five minutes before applying another product.

**5. Do I need to wait any period of time before applying another skin care product after Ūth Skin Rejuvenation Crème?**

Yes. For best results, wait five minutes before applying another product.

**6. Can I use the Mannatech LIFT™ skin care system products with the new Ūth Skin Rejuvenation Crème?**

Yes. While Ūth Skin Rejuvenation Crème can be used as a standalone product morning and night, it can also be used along with any of the Mannatech LIFT™ skin care system products. For example, the Exfoliating Facial Cleanser is an excellent choice for cleansing prior to applying Ūth Skin Rejuvenation Crème, while the Day Moisturizer and Night Repair Crème are excellent choices to apply five minutes after applying Ūth Skin Rejuvenation Crème.

**7. Are there plans to discontinue the Mannatech LIFT skin care system products?**

There are no current plans to discontinue any of those products. However, we strongly encourage you to try the new Ūth Skin Rejuvenation Crème as it represents the most advanced technology in skin care.

**8. Can I use Ūth Skin Rejuvenation Crème on my neck and chest?**

Yes, feel free to apply Ūth Skin Rejuvenation Crème to your neck and upper chest area.

9. **Can I use an Exfoliator with Ūth Skin Rejuvenation Crème?**

Exfoliation, by definition, typically refers to the removal of dead skin cells via the process of scrubbing. We do not recommend using an exfoliating scrub with Ūth Skin Rejuvenation Crème because too much scrubbing can remove protective oils and can contribute to irritated skin. However, we do recommend cleansing the skin prior to applying Ūth Skin Rejuvenation Crème, and our LIFT Exfoliating Cleanser is an excellent choice for cleansing. While it does contain ingredients that provide exfoliation, the effect is mild, and can be beneficial for the skin prior to applying Ūth Skin Rejuvenation Crème. If you experience irritation, redness, itching, breakout or extreme dryness, we recommend either decreasing usage of the LIFT Exfoliating Cleanser or refraining from use.

10. **Do I need to use a makeup remover before I use the Mannatech LIFT Exfoliating Facial Cleanser?**

Yes, it is recommended. While some people meet their needs removing makeup with just the LIFT product, others do need the help of a specific cleanser for makeup removal.

11. **Should I use Ūth Skin Rejuvenation Crème if I have rosacea?**

Common triggers for rosacea are generally alcohols, salicylic acid, chemical sunscreens and artificial fragrances. Ūth Skin Rejuvenation Crème does not contain any of these irritants. Rosacea is a skin disorder and we recommend consulting with your doctor before applying this product or other skin care products.

## Ingredient Questions

12. **What ingredients are used as preservatives in Ūth Skin Rejuvenation Crème?**

The preservative used in this product is a complex blend of ethylhexylglycerin and phenoxyethanol. This is a broad-spectrum preservative that helps prevent the growth of bacteria, fungi, yeast, mold and other organisms that can deteriorate a product's effectiveness and spoil the product itself. In addition, it helps protect your skin from harmful bacteria. This preservative is approved worldwide, including Japan and the EU. It is also an accepted preservative used in skin care products sold at Whole Foods Markets.

13. **What is the shelf life of Ūth Skin Rejuvenation Crème?**

The product will last up to two years under normal storage conditions.

14. **If Ūth Skin Rejuvenation Crème is subject to freezing temperatures or extreme heat, does it lose efficacy?**

Although we suggest that this product not be subject to extreme temperatures, it will not lose its efficacy if subjected to either freezing temperatures or high heat.

15. **Does Ūth Skin Rejuvenation Crème contain glycolic acid or salicylic acid?**

No. It does not contain glycolic acid or salicylic acid.

16. **Does Ūth Skin Rejuvenation Crème contain polyethylene glycols (PEGs)?**

No.

**17. What are the primary and active ingredients in Ūth Skin Rejuvenation Crème?**

This product contains the following active ingredients: Manapol® powder, *Crocus chrysanthus* bulb extract, ergothioneine, hydrolyzed *Viola tricolor* extract, hyaluronic acid, astaxanthin, methyl-glucoside phosphate copper lysinate/prolinate.

**18. Does Ūth Skin Rejuvenation Crème contain natural ingredients?**

Yes. This product contains 14 skin care ingredients deemed natural by the Natural Products Association (NPA).

**19. Does Ūth Skin Rejuvenation Crème contain organic ingredients?**

No. This product does not contain any organic ingredients.

**20. Are there any peanut oil components contained in Ūth Skin Rejuvenation Crème?**

No. This product does not contain any peanut oil components.

**21. Does Ūth Skin Rejuvenation Crème contain any allergens?**

No. This product is free from gluten, dairy, egg, peanut, fish, shellfish, wheat, rye, barley, soy, animal-derived raw materials (ADRM) and parabens.

**22. Does Ūth Skin Rejuvenation Crème contain gluten?**

No.

**23. What can you tell me about the various ingredients in Ūth Skin Rejuvenation Crème?**

Mannatech works closely with our carefully selected manufacturers to produce products that are preferred by consumers and meet Current Good Manufacturing Practices (CGMPs) for safety, quality, uniformity and stability.

### Other Questions

**24. Where is Ūth Skin Rejuvenation Crème formulated and manufactured?**

Ūth Skin Rejuvenation Crème, formulated by a U.S. laboratory known for developing innovative products, is manufactured in the U.S.

**25. Are Ūth Skin Rejuvenation Crème products environmentally friendly?**

Yes.

**26. Is any Ūth Skin Rejuvenation Crème testing done on animals?**

No. This is a cruelty-free skin care product and Mannatech does not test on animals. Ūth Skin Rejuvenation Crème has been tested by a panel of human volunteers.

**27. Will Ūth Skin Rejuvenation Crème work for most skin types and ethnicities?**

Yes. This product has been formulated to work with most skin types.

28. **Is Ūth Skin Rejuvenation Crème recommended for teenagers?**

We recommend using this product starting at age 20.

29. **Can pregnant or lactating women use Ūth Skin Rejuvenation Crème?**

Women who are pregnant or lactating should consult with their health care provider before using any new dietary or topical product, including Ūth Skin Rejuvenation Crème.

30. **Can men use Ūth Skin Rejuvenation Crème?**

Both men and women can reap the benefits of this amazing new product.

31. **Would people in their 20s and early 30s benefit from Ūth Skin Rejuvenation Crème?**

Yes, people aged 20 years and older can benefit from this product.

32. **Can I take Ūth Skin Rejuvenation Crème products with me when I travel?**

Yes. All of the products are packed in bottles or packets that are less than three fluid ounces, making them convenient for travel.

33. **How long does it take to see results from Ūth Skin Rejuvenation Crème?**

As with any new skin care product, it may take some time for your skin to adjust. Accordingly, your skin may need to go through a brief adjustment period. While results vary considerably per person, most people can see results after 60 days of consistent use.

34. **What is the return policy?**

While we're confident you will love our new product, Mannatech guarantees your full satisfaction. If not completely satisfied, please contact Customer Care and return the product within 180 days for a full refund. See Section 5.13 of the Associate Policies & Procedures for full details.